

Privacy Notice for Tenants

Regarding Monitorix® Moisture Monitoring – Information Pursuant to Articles 13 and 14 of the GDPR

Property:

Apartment / Unit:

Status:

1. Data Controller

[Name of the landlord / owner / housing company]

[Address]

[Phone]

[Email]

Data Protection Officer: [Name / Contact Information, if appointed]

2. Purpose of Monitorix® Moisture Monitoring

The Monitorix® technical humidity monitoring system is used in the building. The system is used for the technical monitoring of selected areas of the building and its components. In particular, it supports the early detection and documentation of moisture or water ingress, the mitigation of potential consequential damage, as well as maintenance, repair, damage remediation, and warranty-related measures.

Monitorix® is not intended to monitor the personal behavior or presence of residents. In particular, no image or audio recordings are made, and no movement or presence profiles are created.

3. What data is processed?

Depending on the sensors used and the project configuration, the following data may be processed in particular:

- technical humidity and water conditions, as well as water level, if applicable;
- temperature and relative humidity, to the extent that the respective sensors record these values;
- additional component-specific measurement values from the sensors used;
- Measurement times and temporal trends of measured values;
- device, sensor, and operating statuses;
- Assignment of the measurement point to a building, apartment/unit, room, building component, or monitoring zone.

The sensors do not record the names of residents. Technical measurement data may nevertheless be personally identifiable if it can be associated with a specific person's apartment or unit of use.

4. User Account, Email Address, and Voluntary Name Information

In general, neither the resident's name nor email address is required for technical measurements in an apartment. User account data is processed only when a person is granted their own access to the Monitorix® Cockpit. An email address is required to create a user account. First name, last name, or other profile information may be entered optionally—if these fields are provided. The email address is also personal data. This applies regardless of whether the name can be directly derived from the address. If the first name or last name is entered voluntarily, this information is also processed as personal data. Providing this information voluntarily is not required for the sensor to function.

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5. Source of Data

The technical measurement and system data are generated by the^{Monitorix®} sensor system installed in the building and the associated technical systems. Property and assignment data are provided by the data controller, the property management company, or entities commissioned by them. User account data is provided by the data controller or—if separate access is provided—by the respective user.

6. Legal Basis

To the extent that the technical measurement and assignment data are personal data, processing is based on Art. 6(1)(f) . f of the GDPR. The data controller's legitimate interest consists, in particular, in protecting the building and its structural components, in the early detection and documentation of moisture and water damage, in preventing or limiting consequential damage, and in supporting maintenance, repair, damage repair, and warranty measures. Processing is limited to the technical data necessary for these purposes and is not intended to monitor the personal behavior of residents. If tenants are provided with their own access to the^{Monitorix®} Cockpit, the user account data required for this purpose is also processed on the basis of Art. 6(1)(f) . f of the GDPR. The legitimate interest lies in the secure provision and management of access, as well as in the unambiguous identification of authorized users. An email address is required for the user account. First and last names, as well as any other profile information offered, are optional; they are not required for the technical functioning of the system and may be omitted or removed by the user. If such information is entered, it is processed exclusively for the administration and display of the user account.

7. Recipients and Processors

Access to personal data is granted only to individuals and entities that require it for the stated purposes, in particular appropriately authorized employees of the data controller, property management/facility management, and, if necessary, technical service providers.

The following entity is used for the technical operation of the^{Monitorix®} system:

tagtron monitoring gmbh

Dr. Heinrich Horny Street 2

2340 Mödling, Austria

office@tagtron.at

tagtron processes personal data in connection with the operation of the^{Monitorix®} system exclusively as a data processor in accordance with the instructions of the data controller. If additional subprocessors are engaged, this is done in accordance with data protection requirements.

8. Retention Period

8.1 Technical Measurement and Attribution Data

Technical measurement and assignment data are stored for the duration of the technical building monitoring. Upon termination of the use of^{Monitorix®} or the underlying contract, personal measurement and attribution data are generally retained for a maximum of an additional 36 months, to the extent this is necessary for documentation, maintenance, repair, warranty, or legal defense purposes. Thereafter, they are deleted or—to the extent that technical or statistical use is still necessary—anonymized in such a way that association with a natural person is no longer possible, provided that no statutory retention obligations preclude this.

As soon as association with a specific individual is no longer necessary for these purposes, the personal reference shall be removed, or further storage shall take place in an anonymized or exclusively object-based form, to the extent that this is technically and legally possible.

8.2 User Account Data

After a ^{Monitorix®} user account has been deactivated or deleted, personal user data is generally stored for a maximum of an additional 36 months, to the extent necessary for warranty, evidence, or legal defense purposes. Thereafter, the data will be deleted, provided that no statutory retention obligations or other compelling legal reasons preclude such deletion.

9. No Automated Decision-Making Regarding Individuals

Technical measurement data may be processed and analyzed automatically. There is no automated decision-making regarding tenants and no profiling within the meaning of Article 22 of the GDPR.

10. Transfers to Third Countries

Personal data will only be transferred to countries outside the European Union or the European Economic Area to the extent necessary for the provision of the services in question and provided that the requirements of Articles 44 et seq. of the GDPR are met. In such cases, the appropriate safeguards provided for by law to ensure an adequate level of data protection are implemented. Further information on this matter may be requested from the data controller.

11. Rights of Data Subjects

Data subjects have, within the framework of the legal requirements, in particular the right to access, rectification, erasure, restriction of processing, and—where applicable—data portability. In the case of processing based on Article 6(1)(f) of the GDPR, there is also the right to object to the processing for reasons arising from the data subject's particular situation.

To exercise these rights, please contact the data controller named in Section 1 or their data protection officer.

12. Right to File a Complaint

You have the right to lodge a complaint with a data protection supervisory authority regarding the processing of your personal data. This may be done, in particular, with the supervisory authority of your usual place of residence, your workplace, or the location of the alleged infringement.

13. Acceptance of This Notice Does Not Constitute Consent

This privacy notice is intended to provide transparent information about data processing. Receiving or reviewing this notice does not constitute consent to data processing.

14. Contact Information for Questions Regarding Monitorix®

Questions regarding data processing under data protection law should be directed to the data controller named in Section 1. Technical questions regarding the ^{Monitorix®} system can be forwarded to tagtron monitoring gmbh via the data controller.